

# **CBFWA Organization and Staff Survey: 2010**

**Members Meeting  
Boise, Idaho  
March 10, 2011**



**COLUMBIA BASIN  
FISH AND WILDLIFE  
AUTHORITY**

# CBFWA Survey – Why?

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- ISRP questions and recommendations:
  - How does the CBFWA determine if it is being effective?
  - CBFWA should develop member-feedback instruments to evaluate member assessment of effectiveness, impact, and value.
- For 2010, BPA required that CBFWA perform a satisfaction survey





# Survey Objectives (per BPA)

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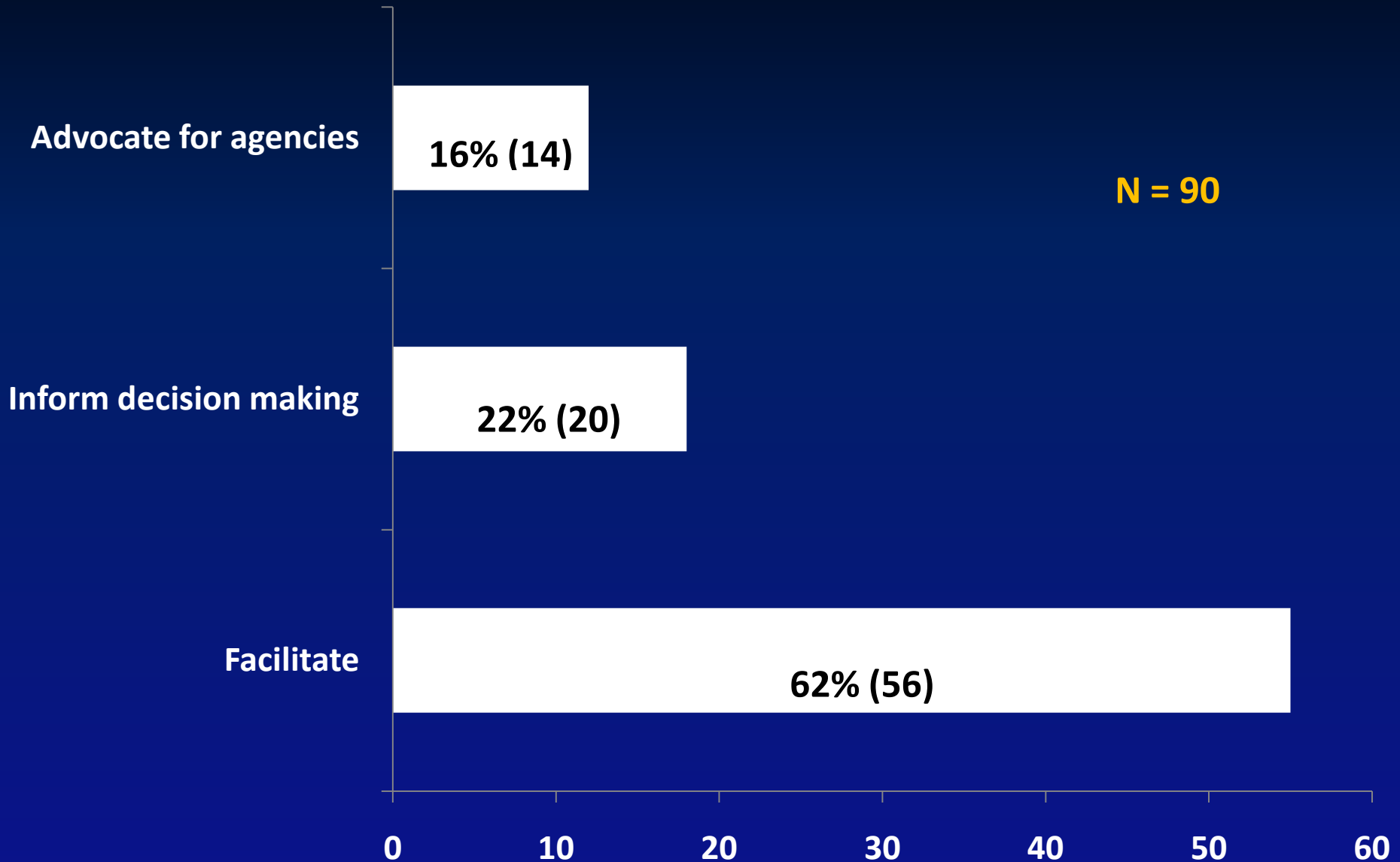
To assess CBFWA's :

- Level of responsiveness to members and non-members
- Quality and usefulness of participation
- Quality and usefulness of work products
- Results achieved in strategic outcome areas

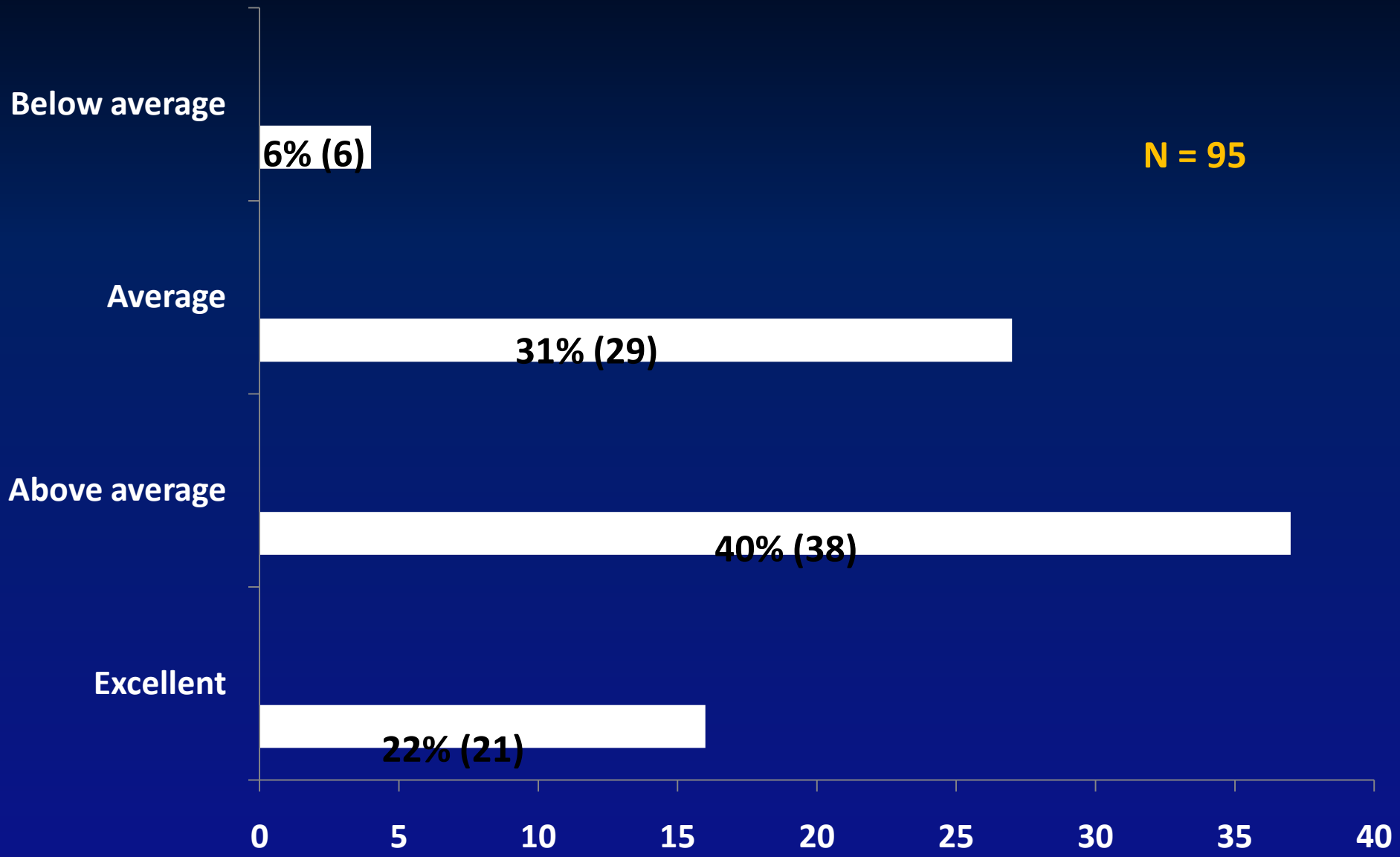
# Survey Validity

- 170 invitation emails
- 96 surveys completed
  - CBFWA members (55)
  - NPCC/BPA (15)
  - Other natural resource organizations (17)
  - Former CBFWA members (9)
- At least 11 representatives from each committee
- At least 14 participants from each BPA-funded coordination organization
- Technical and policy representatives participated

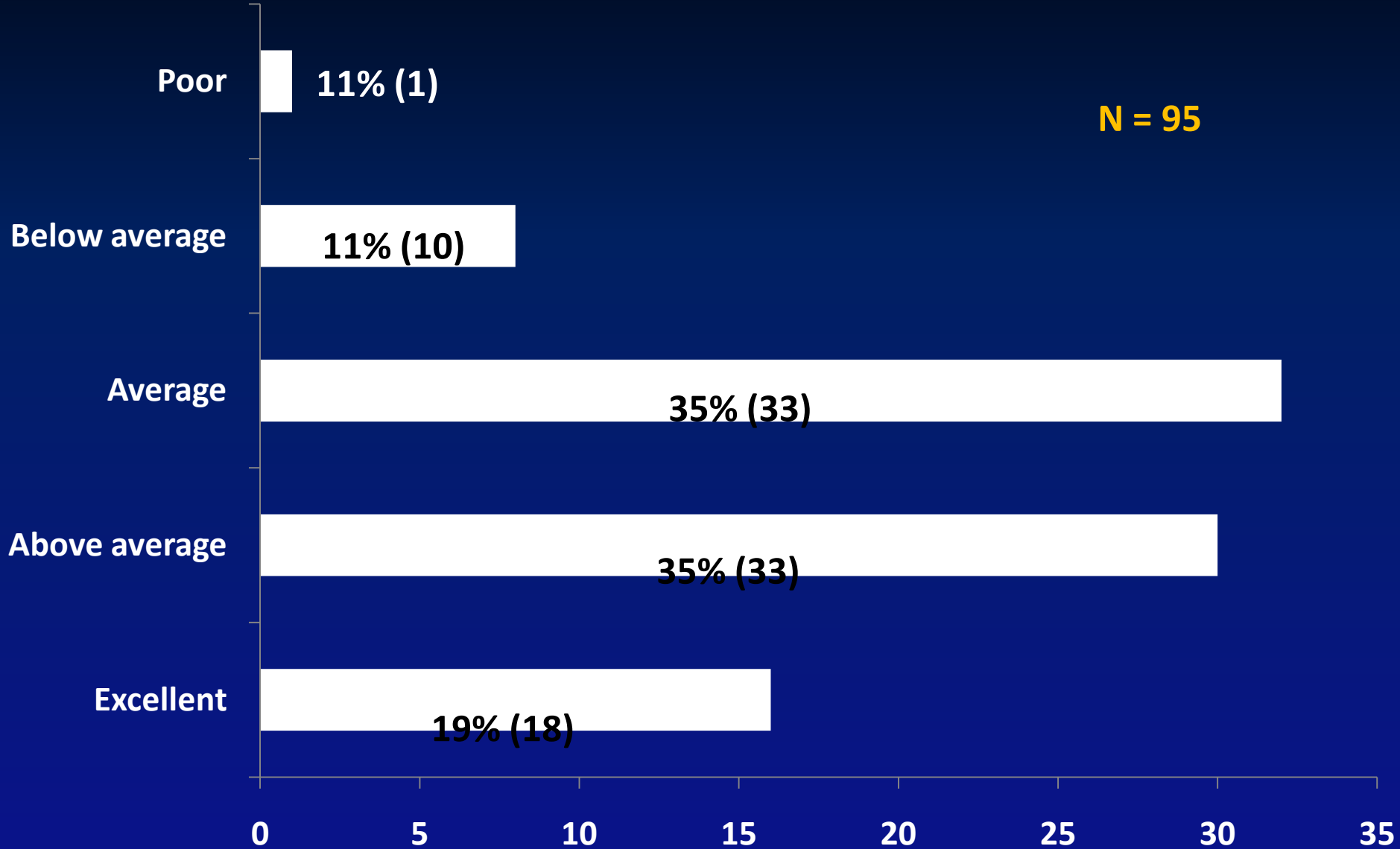
# Perceived Role of CBFWA



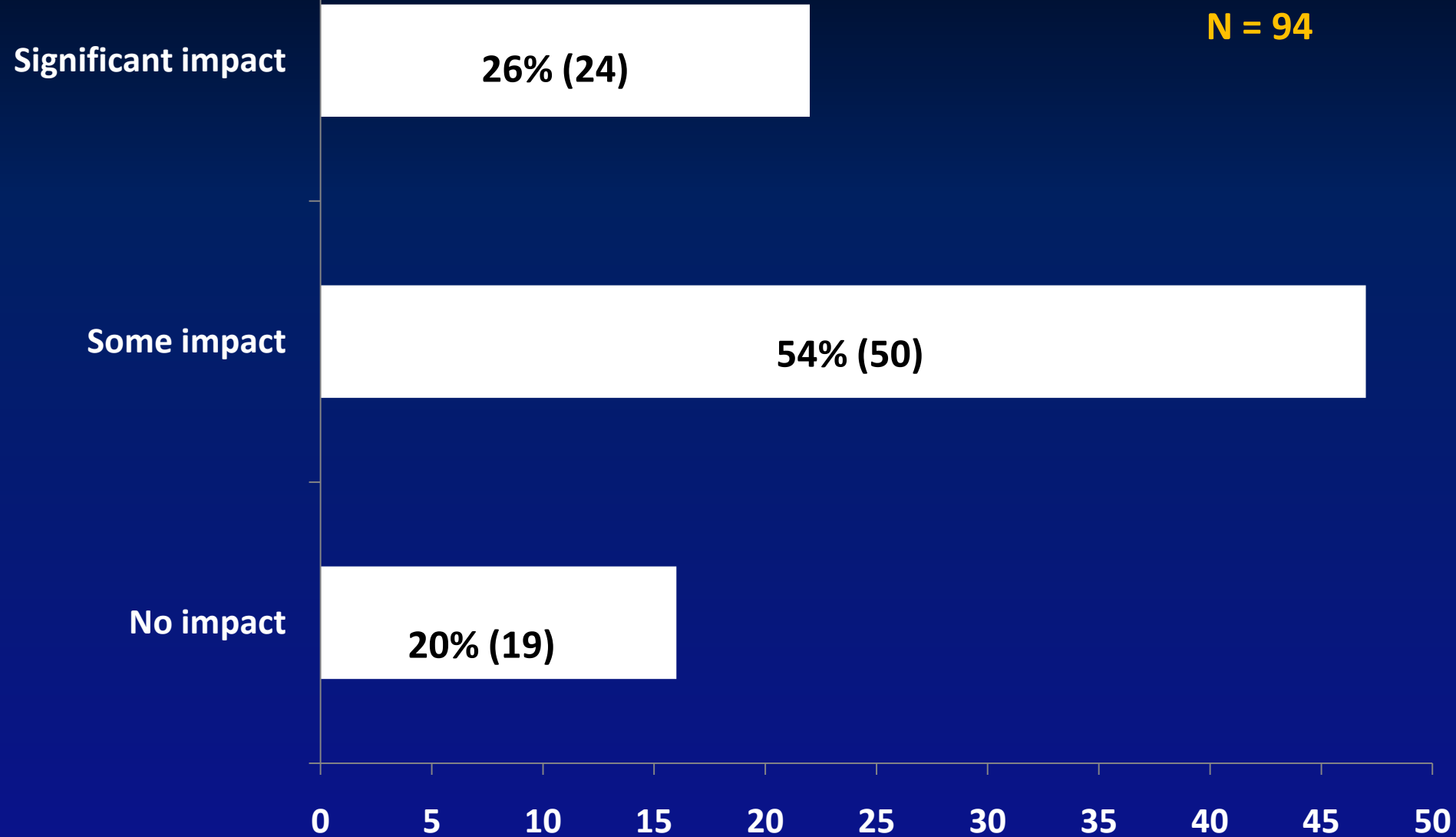
# Comparison to other Coordination Groups



# Overall Experience with CBFWA



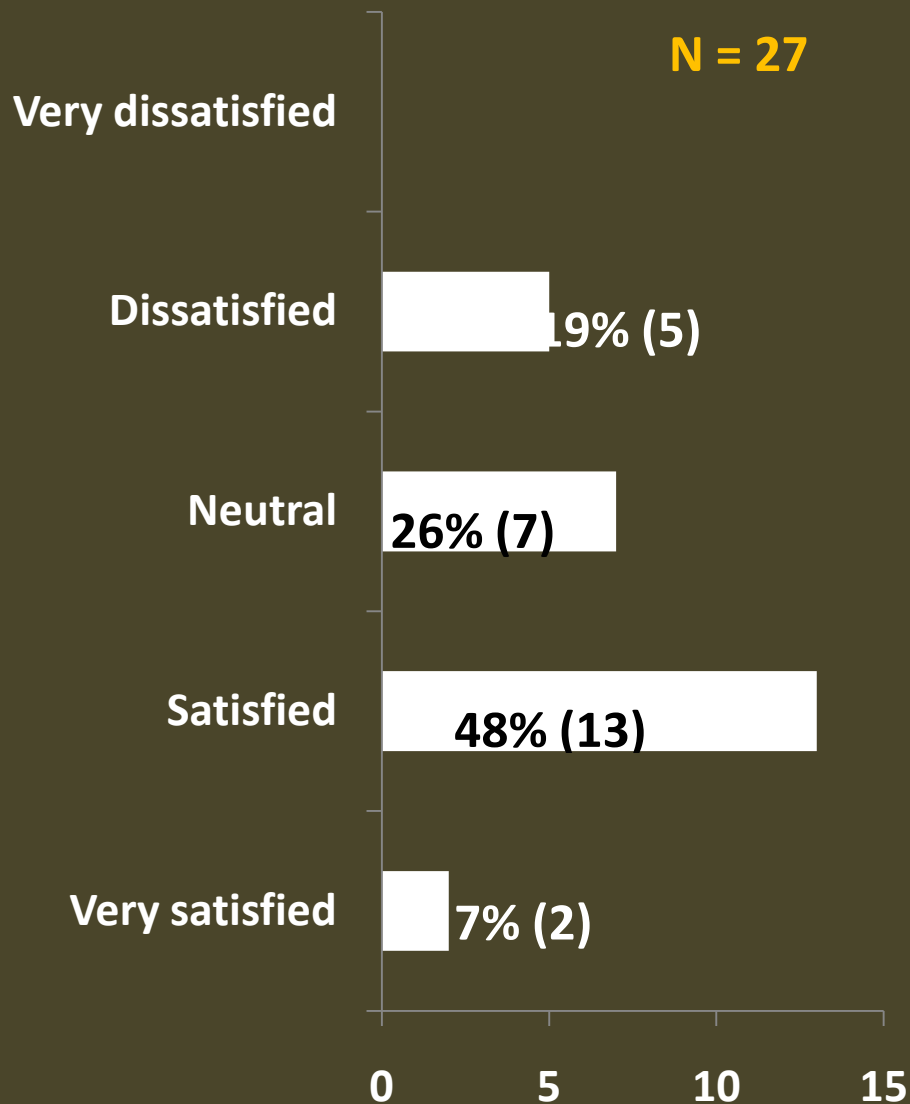
# If CBFWA Terminated (members and non-members)



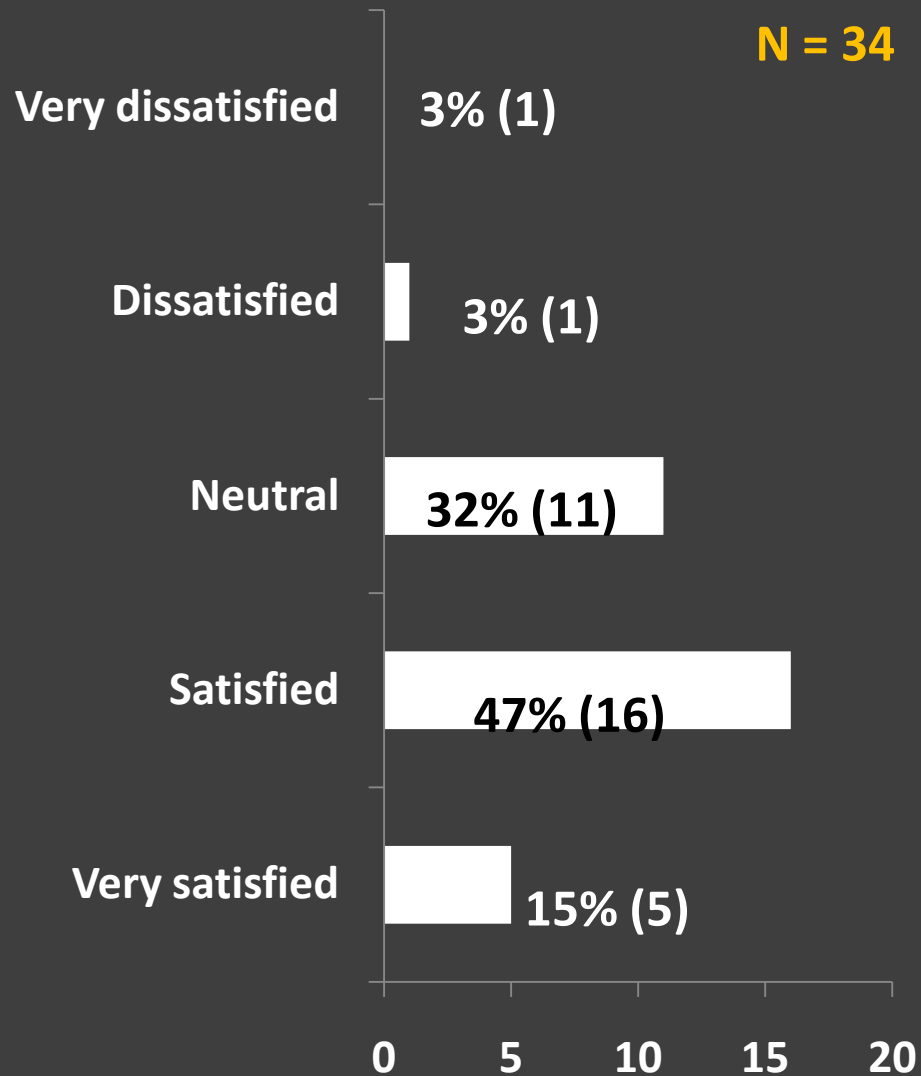


# Satisfaction with Policy Meetings

Members



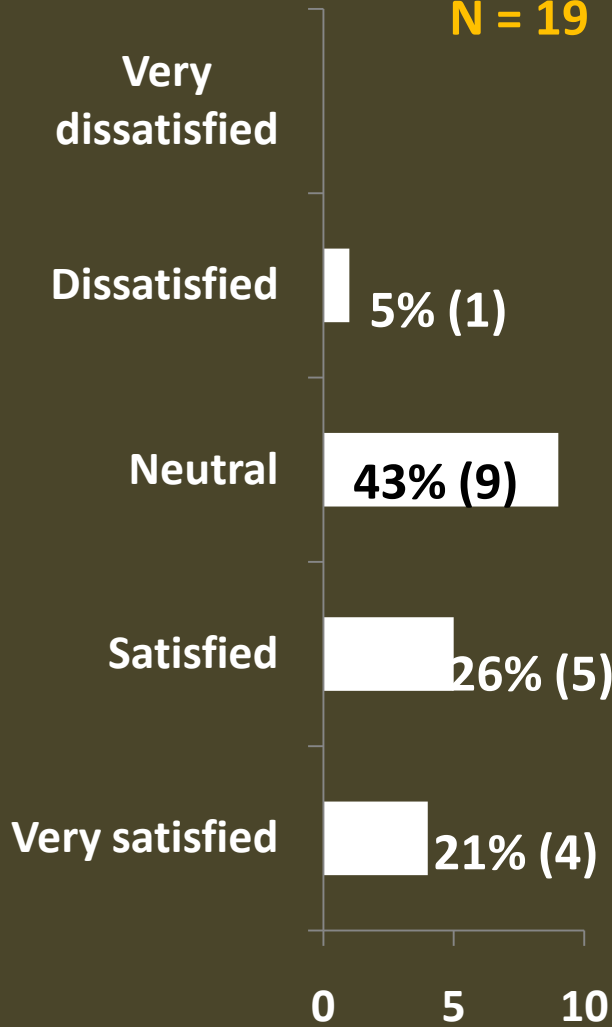
Members Advisory Group



# Satisfaction with Technical Committee Meetings

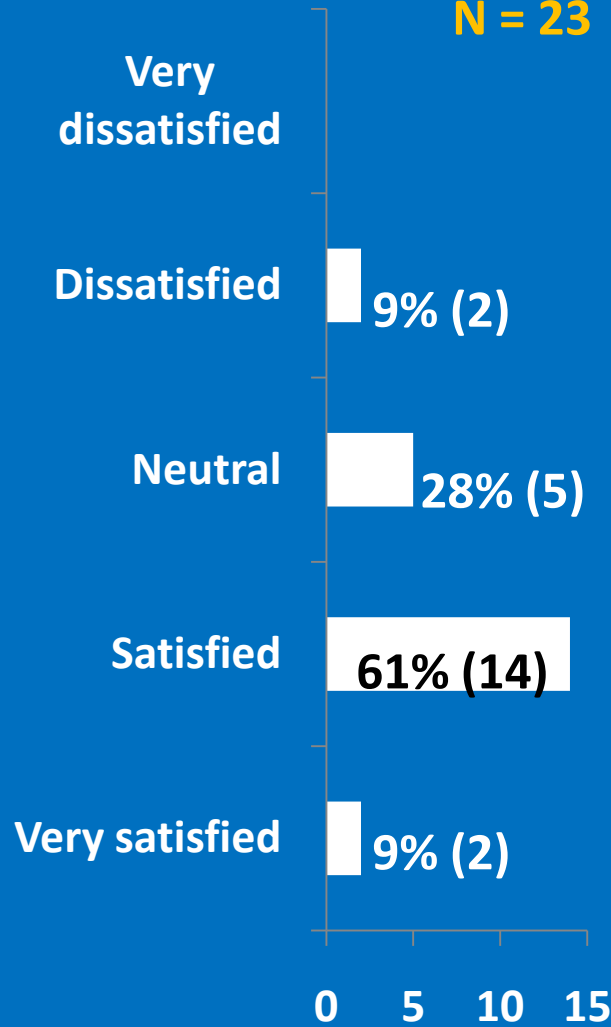
## Anadromous Fish Advisory Committee

N = 19



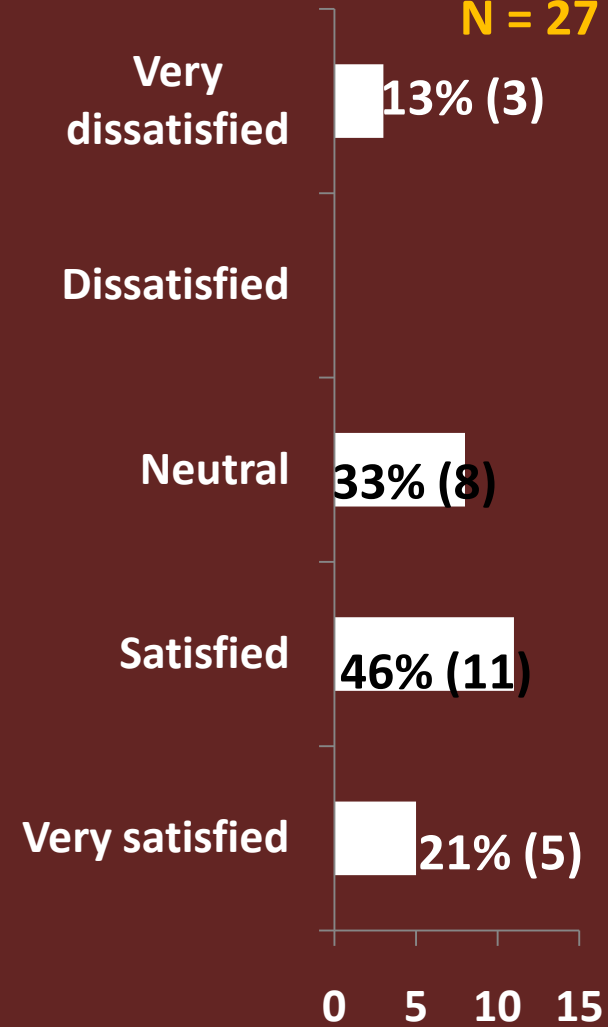
## Resident Fish Advisory Committee

N = 23



## Wildlife Advisory Committee

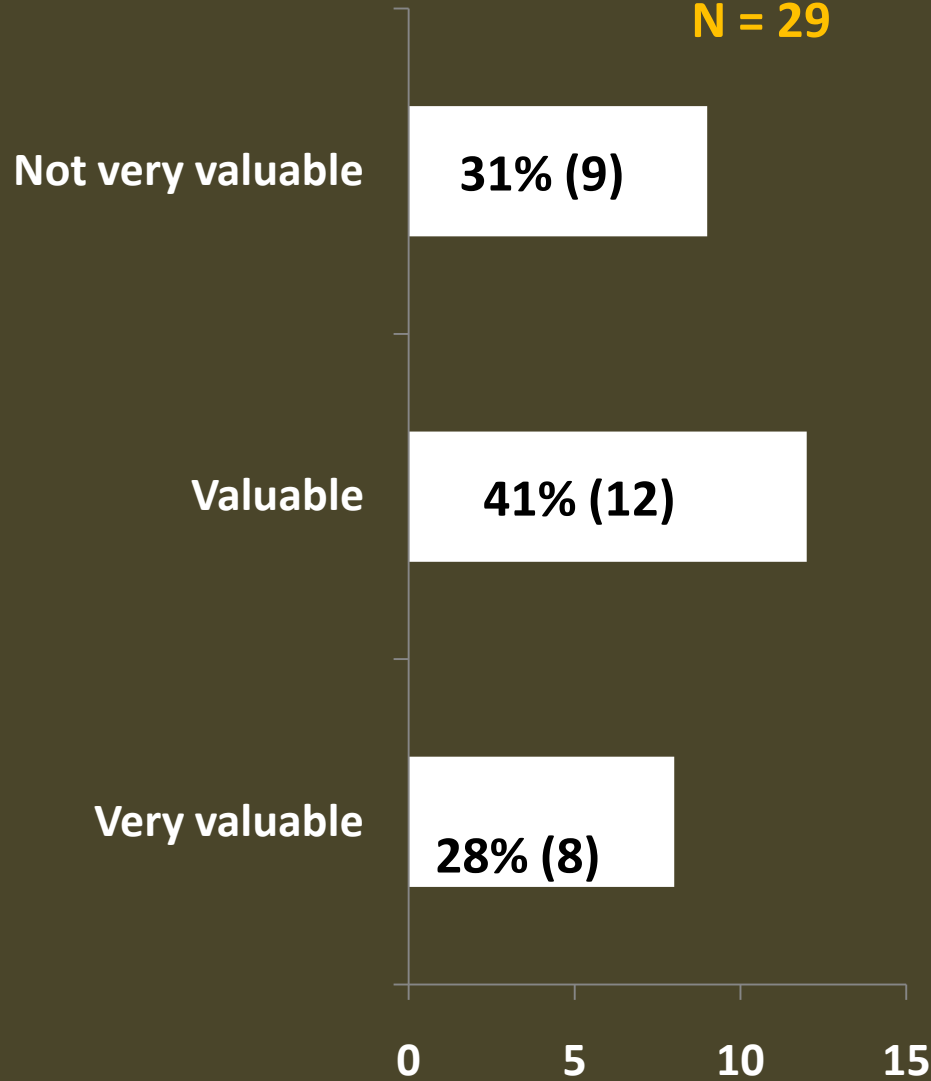
N = 27



# Value of Coordination Services

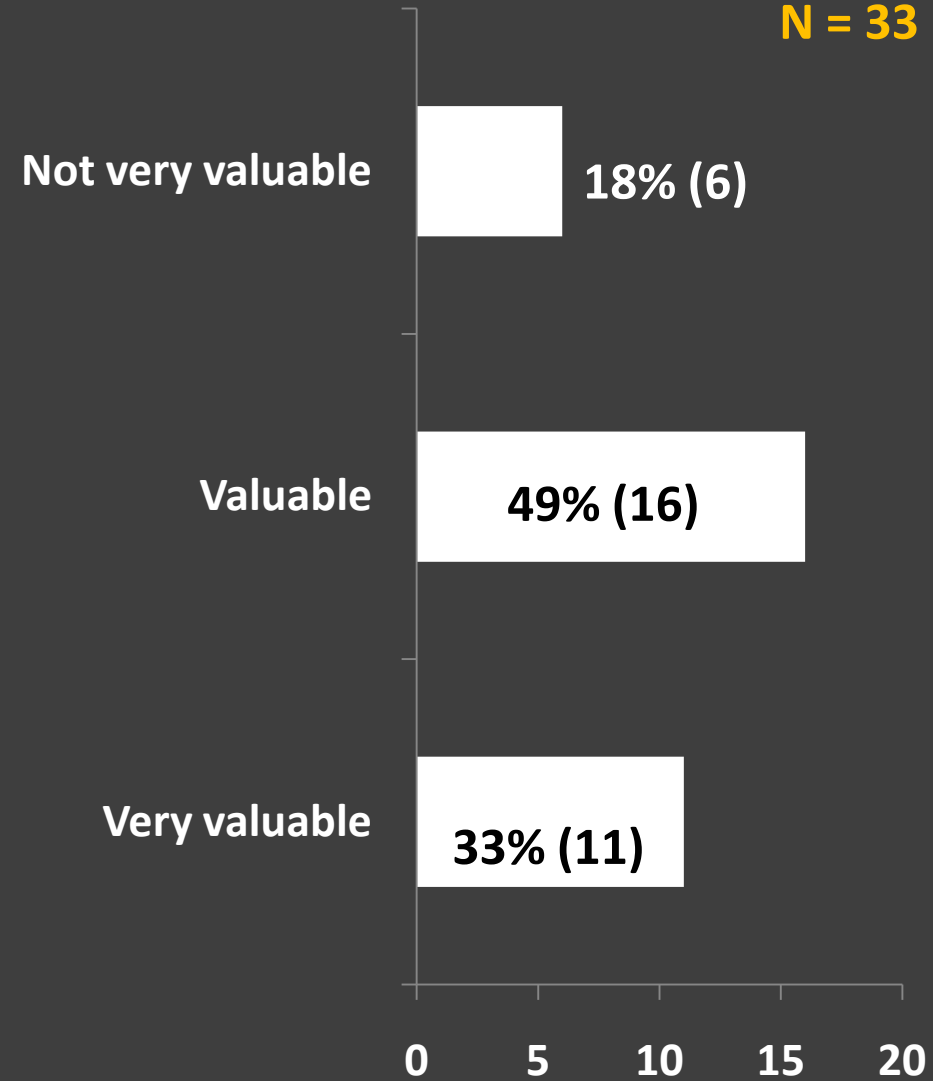
Members

N = 29



Members Advisory Group

N = 33



# Value of Coordination Services

## Anadromous Fish Advisory Committee

N = 20

Not very valuable

20% (4)

Valuable

40% (8)

Very valuable

40% (8)

0 5 10

## Resident Fish Advisory Committee

N = 22

Not very valuable

18% (4)

Valuable

46% (10)

Very valuable

36% (8)

0 5 10 15

## Wildlife Advisory Committee

N = 28

Not very valuable

25% (7)

Valuable

32% (9)

Very valuable

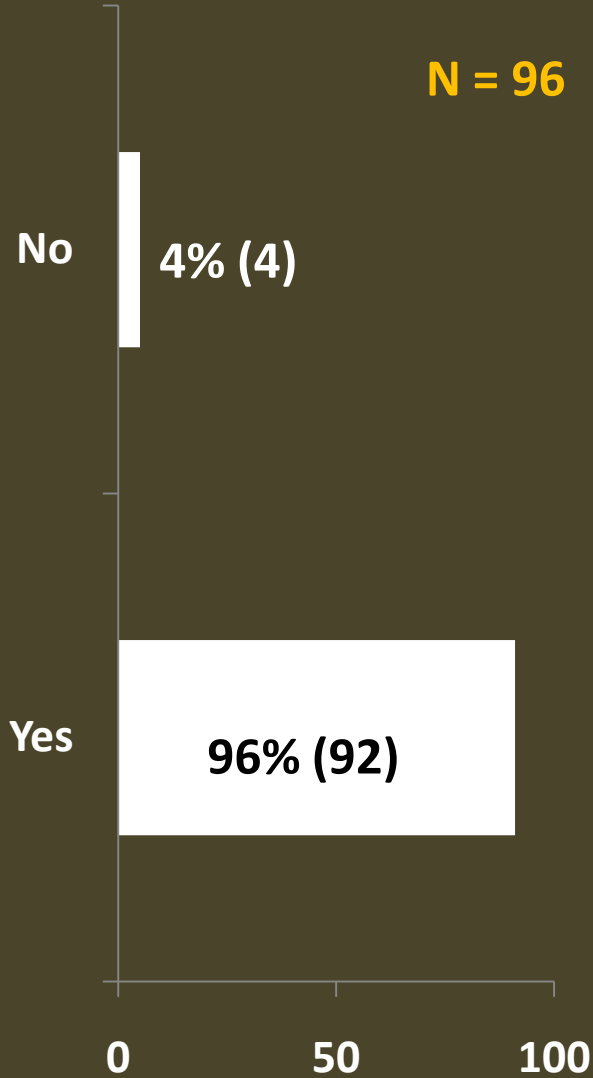
43% (12)

0 5 10 15

# CBFWA Website

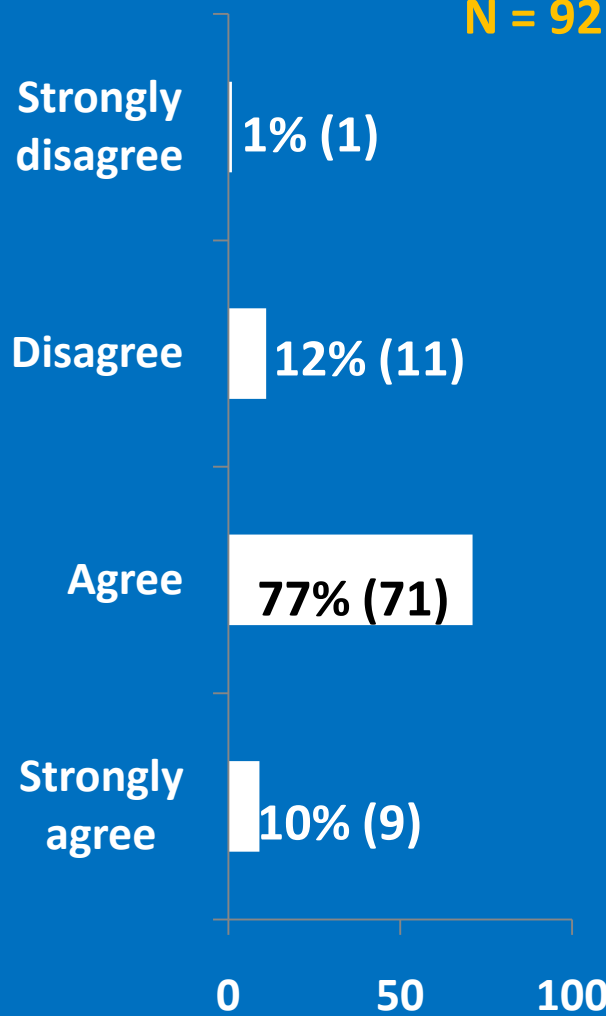
## Visited

N = 96



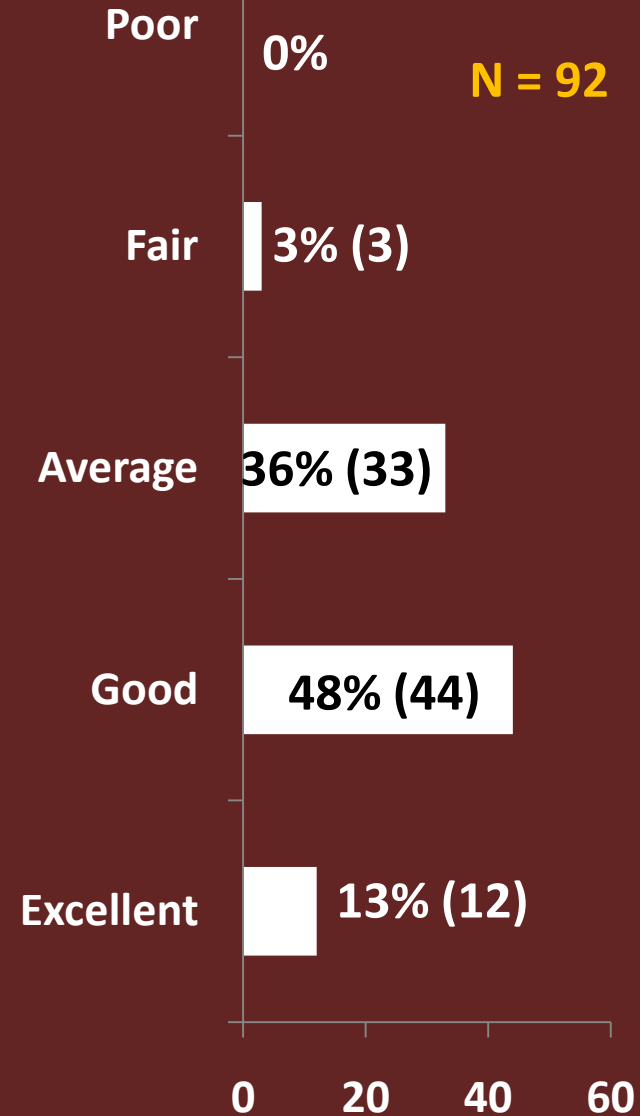
## Valuable and Useful Information

N = 92



## Rated

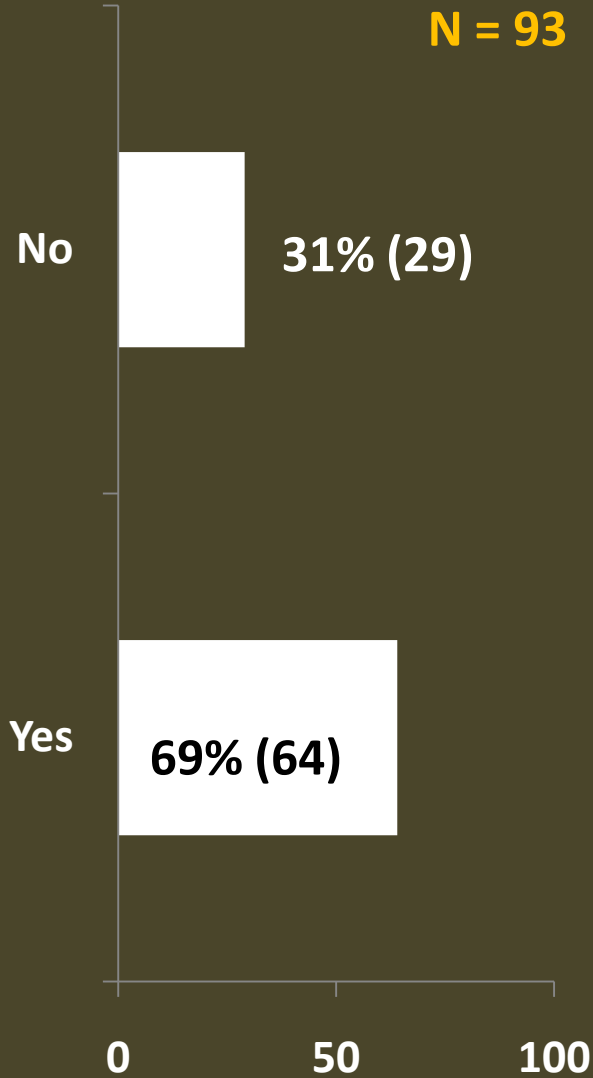
N = 92



# CBFWA SOTR Website

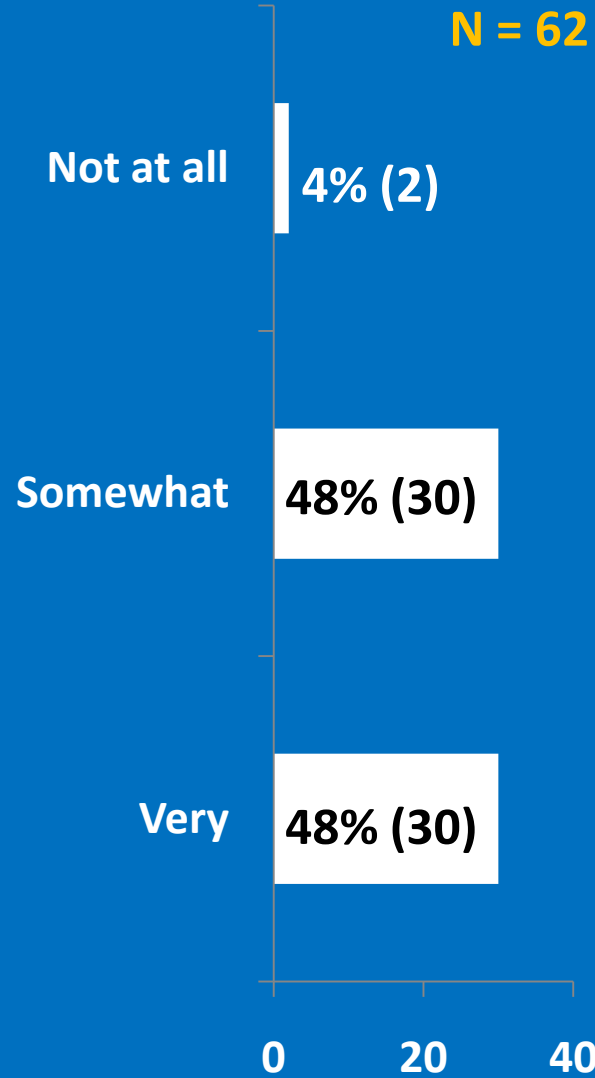
## Visited

N = 93



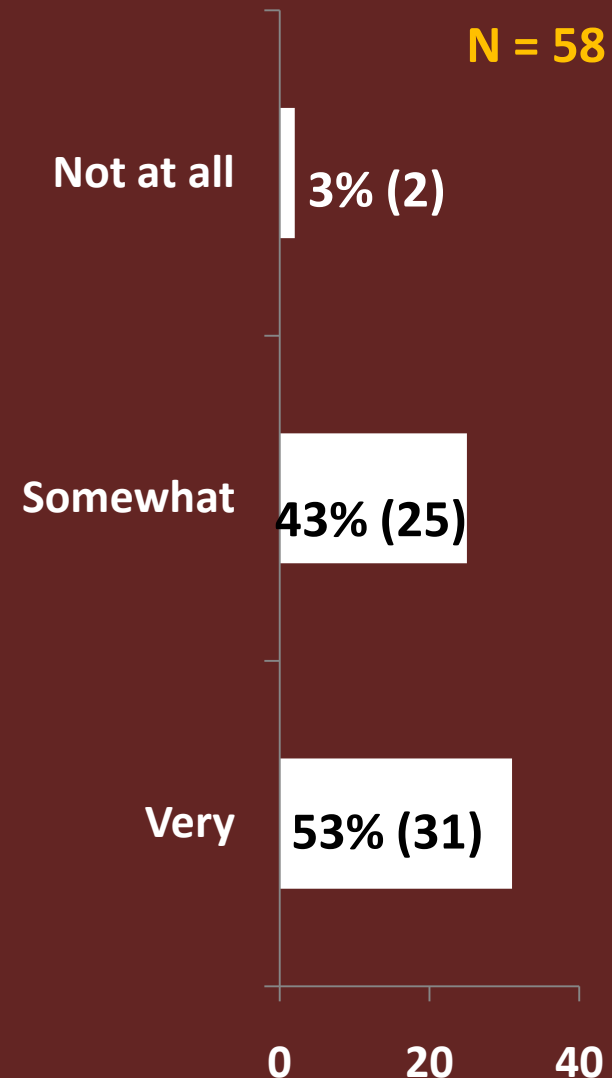
## Informative

N = 62



## Useful

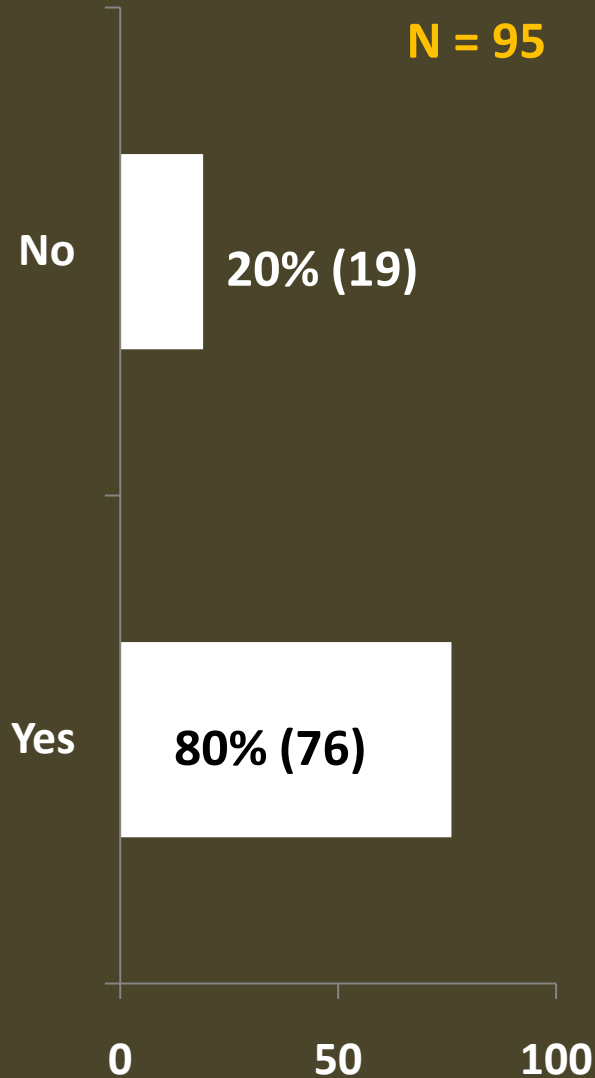
N = 58



# CBFWA Staff (all respondents)

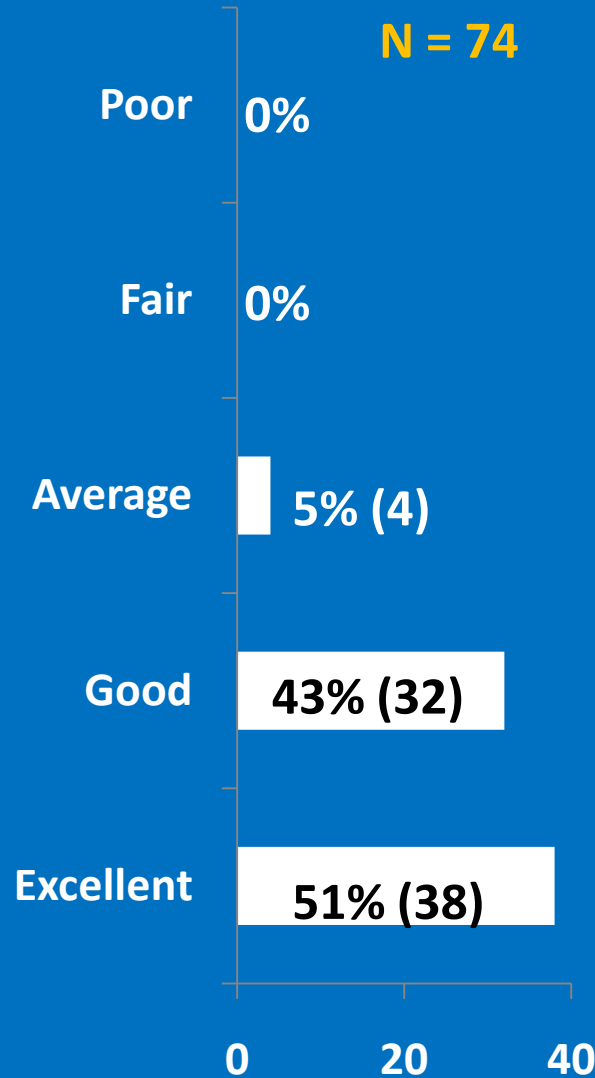
## Contacted Office

N = 95



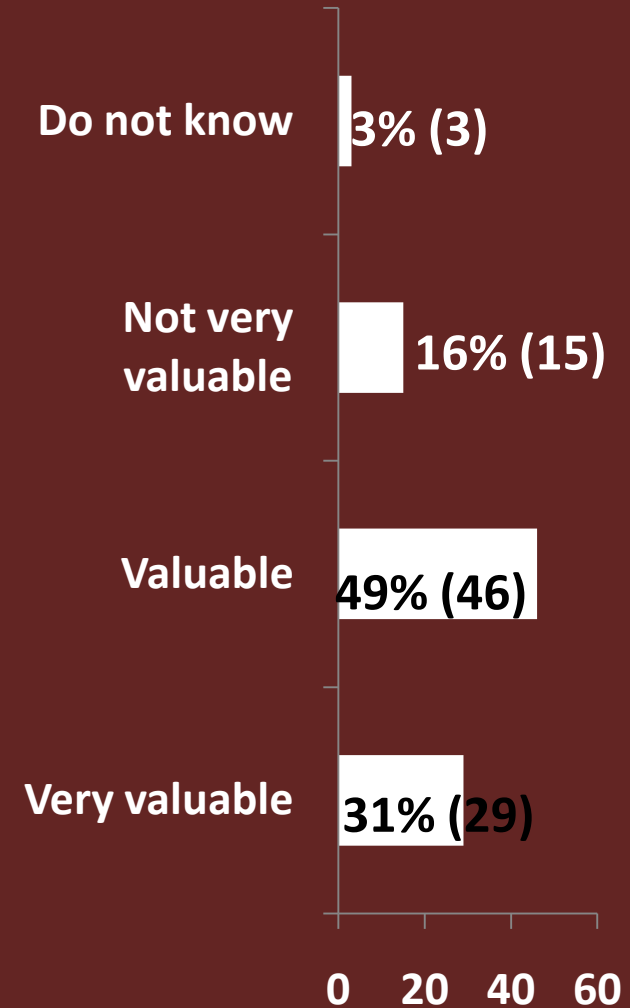
## Service

N = 74



## Interaction and Support

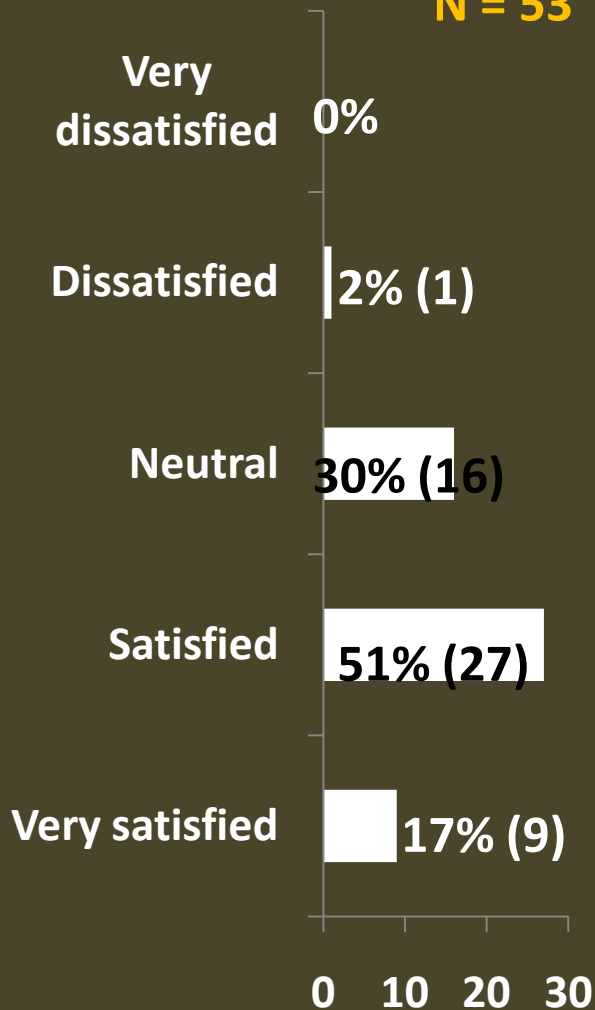
N = 93



# CBFWA Staff (member respondents)

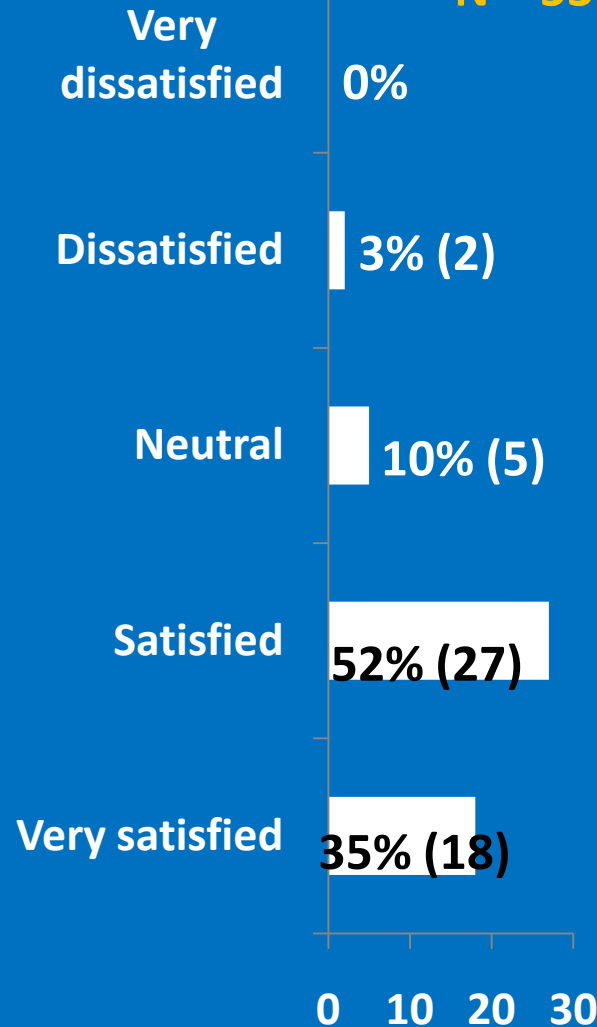
## Keeping Members Informed

N = 53



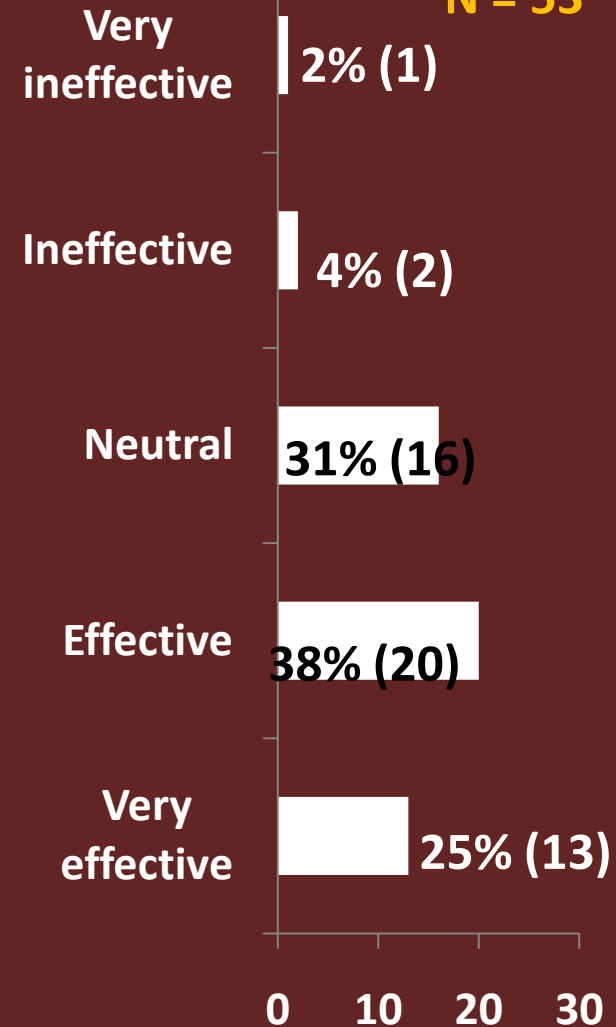
## Quality of Work

N = 53



## Meeting Needs

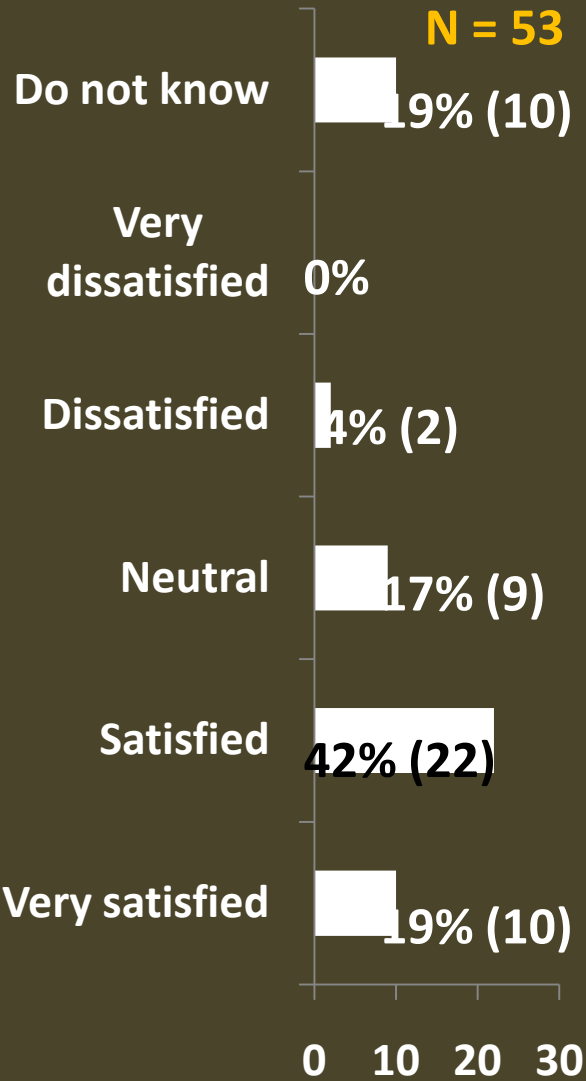
N = 53



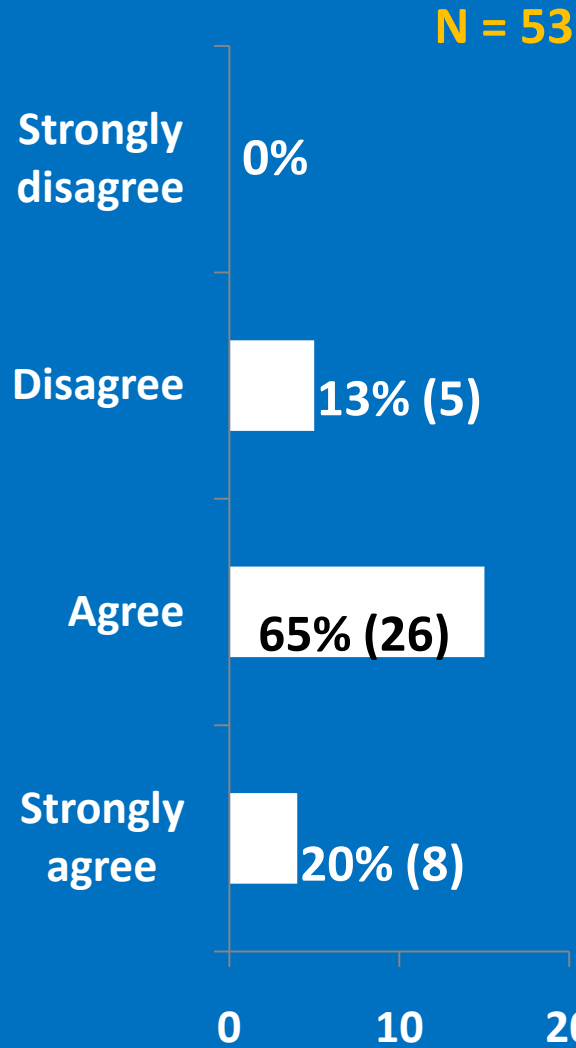


# 2010 CBFWA Work Plan

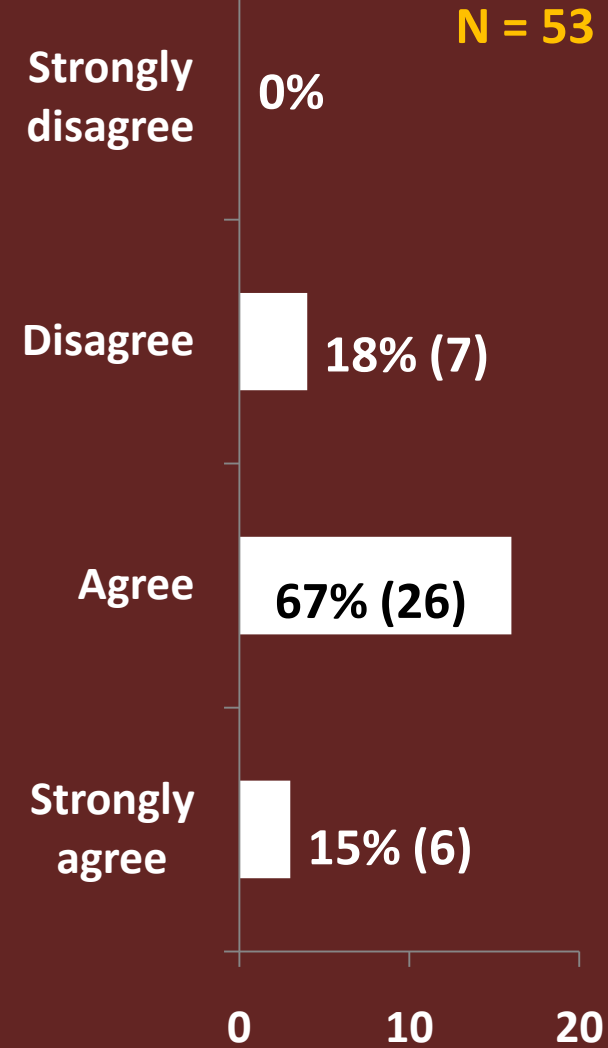
## Implementation



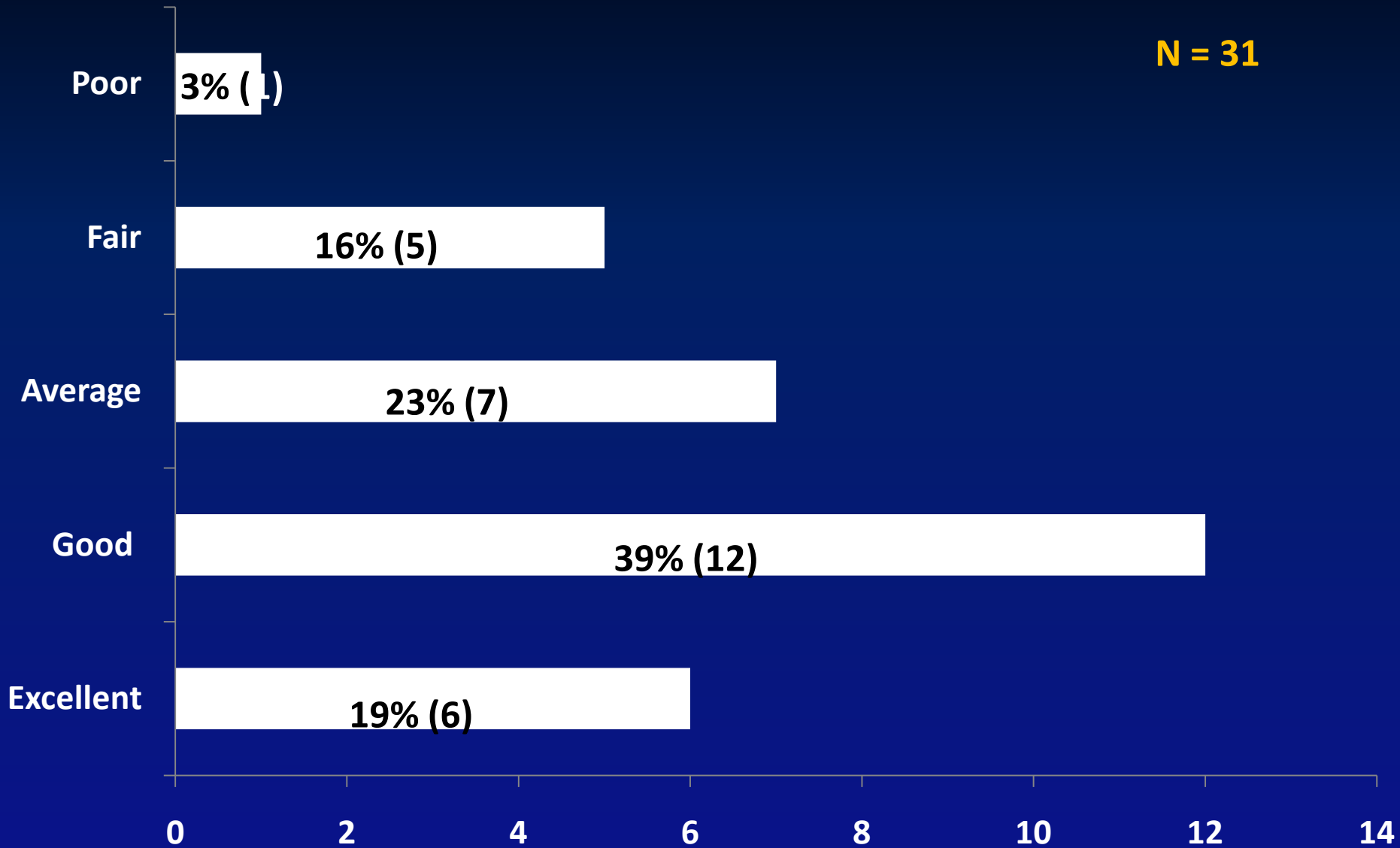
## Technical Documents



## Policy Issues



# Value of CBFWA Membership





# Former CBFWA Members

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- Reasons for leaving CBFWA
  - 60% of the respondents indicated their organization left because CBFWA was not responsive to their needs
- Can CBFWA regain your membership?
  - 100% of the respondents indicated No

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# Summary – CBFWA Organization

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- Perceived role in 2010 was that of facilitation
- Rated as average or better to other coordination organizations
- Satisfaction with implementation of the 2010 Work Plan and the technical and policy-level products
- Value of CBFWA membership rated as average or better
- Termination of CBFWA would impact organizations

# Summary – CBFWA Forums

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- CBFWA technical committees – high level of satisfaction and value
- CBFWA Members – significant level of dissatisfaction with meetings and lowest rating for value of coordination services

# Summary - Websites

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## CBFWA Website

- Provides valuable and useful information
- Most users visit at least once per month

## SOTR Website

- Rated as somewhat to very informative
- Most users found the site to be somewhat to very useful

# Summary – CBFWA Staff

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## All respondents

- Service rated as good to excellent
- Requests handled to satisfaction
- Interactions and support valuable

## CBFWA Members

- Satisfied with ability to keep them informed
- Satisfied with quality of work
- Effective or very effective in meeting needs